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EVALUATION CRITERIA THE QUALITY CLIENT BANKING SERVICES

This paper examines the nature and structure of evaluation criteria the quality client banking services, draws attention to the degree of importance of various criteria for assessing the quality of Bank services at the present time. Identifies priority evaluation criteria by the customer of the quality banking services that are of special importance in the conditions of banking competition. Among them: reliability, security, banking services and banking culture.

Keywords: criteria, quality, banking service quality assessment of banking services, the structure of the criteria.

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FEATURES ONLINE TRADING AND THE DIRECTION OF ITS DEVELOPMENT

Internet trading has received recent extensive development in the global financial market. What are the advantages and disadvantages of this trading mechanism is analyzed in this article.

Keywords: Internet trading, securities, online brokers, trades, global stock market.

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THE MODERN APPROACHES TO THE CLASSIFICATION OF THE INTERNATIONAL BANKING OPERATIONS

At the article the possible grouping of the international banking operations under the different basis are considered in detail.

Keywords: banking operations, residents, nonresidents, current operations, capital operations.

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BANKING RISK MANAGEMENT OF THE FUTURE: MODERN TRENDS OF RISK MANAGEMENT DEVELOPMENT

There is a need for active development of risk management tools in commercial banks for a number of reasons. Among them are significant changes in regulatory requirements, especially after implementation of several requirements set by the Basel committee, increased competition from non-banking organizations, the latest achievements of science in the field of new technologies and methods of data analysis. The article presents the main trends of risk management of recent times, describes the positive effects of their implementation, provides recommendations for changing the strategy for dealing with risks in credit institutions.

Keywords: risk management, regulatory risk, risk analysis, optimization.

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SPECIFIC FEATURES OF INNOVATIVE STARTUPS DEVELOPMENT IN AUSTRALIA

This paper presents the analysis and the overview of the specific features of the innovative startups development in Australia: both the general state of Australian economy and the separate aspects connected with innovative business sector are examined. Also the main attention is paid to specific quasi economic indicators among which are the investment appeal, the complexity of business creation in the country, the standard of living and other indicators. Lastly, the current state of innovative startup's ecosystem in Australia is analysed. On the basis of the conducted research the conclusions are made regarding the innovative startup's infrastructure in Australia at this moment.

Keywords: Australia, innovative startups, investment appeal, State regulation, infrastructure.
